## **Governors State University**

Student Affairs and Enrollment Management: Reaching Vision 2020

## Focus Area: Student Involvement and Civic Engagement

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## **Implementation Year: Results and Analysis for 2016 – 2017 Objectives**

Goal 4: Create, implement and assess civic engagement and community service opportunities for students to develop awareness and understanding of civic learning and democratic engagement through understanding of societal issues.

Objective 1:	Develop programs to enrich awareness and participation in civic engagement and community service initiatives on and off campus.
Action Items	<ul> <li>Create volunteer opportunities for the students.</li> <li>Identify community service partnerships within the community.</li> <li>Develop community service programs for freshman cohort themes.</li> </ul>
<b>Desired Outcomes</b> <b>and Achievements</b> (Identify results expected)	<ul> <li>Development of Pre and Post surveys</li> <li>Glow Run post survey, ASB Pre and Post survey</li> <li>Staff observations- N/A</li> <li>Focus Groups N/A</li> </ul>
Achieved Outcomes and Results	<ul> <li>CECSC offered 10 off campus service days for students to participate at various different service sites. Hosted Volunteer Resource Fair (15 organizations), 3 new community partnerships (Chicago Hopes, Teen Living Project, Chicago Survivors), 7 confirmed continuing off campus work study sites (YWCA, American Heritage Youth Foundation, Crisis Line of Will County/Grundy County, Outreach Christian Community Development Center, Respond Now, Restoration Ministries, South Suburban Pads)</li> <li>The ASB continues to be a successful product to integrate students within the context of community service. These program often develop new horizons and experiences for students that they are able to empathize and understand issues and concerns.</li> <li>Student participant surveys revealed the following: <ul> <li>87% indicated that they developed and/or enhanced there understanding of societal issues.</li> <li>80% indicated they developed personal skills that would assist with their career.</li> <li>83% indicated that they would pursue other culturally diverse opportunities</li> </ul> </li> <li>The findings support the program objectives reinforcing service, leadership and communication skills by developing leadership capacity, and increasing understanding of different perspectives in a global society to improve community.</li> </ul>

Analysis of Results	We continue to exceed our expectations in this area: creating over 26
(Where outcomes	programs and service days, an engaged Community Service Council, and
met? Exceeded?	numerous community collaborations. However, there continues to be
Progress towards	challenges in this area 1) funding deficiencies and, 2) transportation issues to
goal. Implications for	solidify viable access to service partners on a continuous basis, and 3) a lack
AY17 Objectives.)	of cohort support for community service. The Civic Engagement Center
	needs viable transportation so that students have the ability to engage. The
	ASB continues to be a successful experience for students to engage in the
	issues and concerns of community, and allows them to develop leadership and
	communication skills with diverse populations.